Editorial:

First an apology if you have been having trouble using the links in previous newsletters. I tracked down the cause and have resolved the issue. See page 2. I've also fixed newsletters since the beginning of 2019 and these can be accessed by going to the link at the bottom of page 4.

When I mention the word <u>update</u> the response is often a puzzled look. Whether you use Microsoft, Apple or Google there are updates. The importance of updates is highlighted on Page 3.

If you use iTunes especially on a Windows computer see the article on page 3.

Connecting with others, our topic for the November Computer Catchup session will be the last for the year.

Happy Computing

SOUTHERN DISTRICTS COMPUTER USERS CLUB
Wednesday 20th November 2019
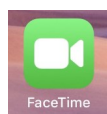### Augmented Reality
Presenter: Tim Mathie

The presentation will use a form of virtual reality to show how locomotive drivers are trained. Sounds like an interesting evening. Why not come along and enjoy the evening.

St Mary's Catholic Church Cnr South and Bains Roads Morphett Vale
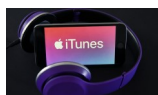**Entry is $3 (includes tea, coffee & supper)**
http://sdcuci.com

Connecting with others

FACETIME   WhatsApp

SKYPE

Tuesday 26th November 2019   9.30am

the Sands computer room

INSIDE THIS ISSUE

Disclaimer:
The information contained in this newsletter is of a general nature. Always do your own research and seek advice before acting on the information provided.
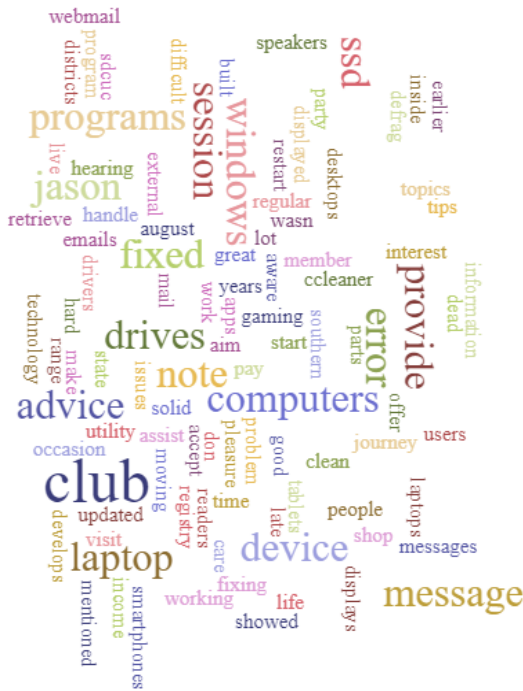
SDCUC August session

Most readers know I'm a member of the Southern Districts Computer Users Club (SDCUCI). The aim of the club is to assist people in their use of technology. Desktops, laptops, tablets and smartphones. This is accomplished by arranging speakers to cover a range of topics, including how to get the most out of programs and apps. One on one assistance is also available. At our August session we had the pleasure of receiving some great advice and tips from Jason of IT & Computers. Jason has visited club meetings previously and on his last visit demonstrated his $6000 gaming computer that he built from scratch.

On this occasion his advice was;

1. Don't use Ccleaner—He mentioned that this program provides a regular source of income for the store he works in. It is a powerful tool. An issue with using the program is that users tick all the boxes without understanding what the program does. He strongly urges NOT CLEANING THE REGISTRY

2. New computers will not accept Windows 7 **3.** Do not defrag Solid State Drives (SSD) **4.** The life of an SSD is about 7 years **5.** A lot of third party utility programs do not work. Ie the ones you pay for that offer to clean your registry or provide updated drivers. **6.** If your computer displays an error message when you start up. Restart your device. **7**. If an error message is displayed on your computer, note the message and what you were doing at the time. If you have to take it to a shop to be fixed, take your notes and the computer into the shop yourself. **8.** Windows 10 is very good at fixing itself. **9.** Handle external hard drives with care. They have moving parts. **10**. Live mail is dead. If you are using it and have issues it may be difficult to retrieve your old emails. Consider using webmail.

Word Cloud Generator

Have you seen a jumbled words picture like the one above? Its referred to as a **word map** and can be created in Google Docs via a Word Cloud Generator. The idea is to help to illustrate your point. The program reads the entire document, determines the theme and makes a visual of it. To create the above picture first open *Google Docs* > select a *blank doc* > copy and paste your article or create your article in the blank Doc > Left click on addon in menu > click get addon > type *word cloud generator* (WCG) & install > Click on WCG > click modern. There is also a classic option. Note: Google docs is online. You can share, print or download the word map and adjust the number of words/color palettes.

Print to PDF Windows 10

All versions of Windows 10 have the option *Microsoft Print to PDF* when you select a printer. This makes it easy to print to a PDF format which is widely realised and used to share information.
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Apology page 1

After being advised that links to websites were not working in my newsletters I did some testing. Not only were the links not working but when the link was copied and pasted to the browser the result was a row of symbols.

It's Official, the next version of Windows 10 will be called Windows 10 November 2019 Update. The version number is 1909.

I use Publisher in Office 365 to create the newsletter and have been using the *Microsoft Print to PDF* option to create a PDF. When I used the <u>save as</u> option and selected <u>PDF</u> in the drop down menu I found the links in the PDF worked.
Note: When using the *Microsoft Print to PDF* option in Word the links work.

Windows users

Are you using iTunes?

Apple released a patch to fix a zero day flaw that could have allowed bad actors to invisibly install BitPaymer ransomware on Windows computers running iTunes. INSTALL THE LATEST VERSION ASAP. The download is 265MB To do this Open iTunes > Left click on help (near top of page) Left click on Check for updates > Left click on download iTunes and follow the instructions.

Apple iOS13
Importance of updating

Version 13.1 fixed an issue with the Mail app ie email count errors, leaving out sender/sendee addresses, duplicated notification, not downloading email.
Version 13.1.1 issues with third party keyboards and iPhone—users prevented from restoring their iPhones from a backup.
Version 13.1.2 Bug continued to show progress bar for an iCloud Backup after successfully backing up.
Version 13.2 syncing issues with notes and contacts.

Password checkup

Reference: PC World

If you have a Google account ie Gmail email address. Google has launched **Password Checkup**, a service that scans all passwords you've saved in Chrome.
passwords.google.com
It works by checking your passwords against lists of known leaks to see if your data has been compromised. The service is in Password Manager in settings. It's quick and easy to use, just make sure you have your Google password ready. It comments on whether you have been compromised, how many reused passwords and how many weak passwords you have. The rest is up to you.

Have you updated to Windows Version1903?

With version 1909 expected to be released in November I decided to proceed with downloading and installing version 1903. Its not a five minute job so allow yourself plenty of time. I downloaded and installed the version on four computers without any issues.

LOOK FOR YOUR UPDATES

Why you should pay attention to updates

DON'T
DON'T
IGNORE
IGNORE
updates UPDATES updates

Apple says Goodbye to iTunes

Reference: verge

The release of macOS Catalina update 10.15 on 7th October has split iTunes into Apple Music, Podcasts and TV apps. Your music will automatically appear in in the Apple Music app. Other features include—Find My [for locating friends and devices] and Screen Time apps. Voices Control, a major accessibility update gives you control over your entire system just using your voice. **Don't forget to backup before you do the upgrade.**

Microsoft Apps on Android

Reference: MSFT

Microsoft Excel has joined Word, OneDrive and Skype to have been downloaded over 1 billion times from the Android Google Play store.

What is Tamper Protection?

Reference: ITProPortal

Microsoft users will gain more protection with this new feature rolled out for Microsoft Defender. The feature will make it more difficult for malicious software to turn off Microsoft Defender components. Specifically *Tamper protection* will not allow malware to 1. disable antivirus and threat protection 2.disable real time protection 3. turn off behavior monitoring 4. disable cloud delivered protection 5. prevent malware from installing new updates.
In addition malware will no longer be able to change security settings.

Australian Government | **Be Connected** Every Australian online.

Avoiding scams/Passwords/Getting help

PASSWORDS

Using the same password for your accounts

Ask Leo did an article recently titled *Why is it important to have different passwords on different accounts?* Leo states its critical to use different passwords for different accounts. Reason— Hackers know most people are lazy and don't take the trouble to set up separate passwords, and they know most people have more than one account. If they hack one account they have access to your other account.

There are now instances where a company which has your details is hacked. This is happening more these days and the result is your details are exposed.

Leo suggests using unique passwords for important accounts like financially related accounts and email accounts.

Leo suggests using a password management program like LastPass which will save you having to remember all your passwords. Ensure the master password is unique and strong.

Passwords not to use.

123456, qwerty, password, date of birth, pet's name, common details.

Create a good password

Friday is a weak password, however using substitution like f7!Day or use a phrase or lyric like Married on the 24th July using the first letter of each word = Mot24oj

Storing password in web browser

Enter a password on a website you will be asked to save it. If its not your computer. Don't save it.

Our presentation on Tuesday 22nd October 2019 covered the topics in the heading above. An informal discussion on scams provided a number of stories, especially around the use of phone and email.

Getting help

Its important to realise that if you have been scammed help is available.

It can be helpful to learn about and understand scams, how they work, what scams are around and how to report them. This information can be found at the Australian Competition and Consumer Commission website at www.scamwatch.gov.au


Microsoft's Onedrive App now supports iOS 13's multiple windows feature on Apple iPads

Signal App If you use the signal app an encrypted messaging app in Android You need to update ASAP. It has a flaw that allows someone to answer calls for you.

Microsoft has announced a new modern OS named Windows 10X designed for new foldable PCs being released in 2020

Samsung Portable SSD

For sometime I've been looking at reviews and watching for specials for a portable external SSD. I've been backing up my files to a portable WD Elements hard drive. (Bulky, heavy, large and more fragile than an SSD). I decided on a Samsung portable SSD, 500GB. This drive is compatible with Windows 7 and above, Mac OS X 10.9 and later, and Android 4.4 and higher. It has two cables. A USB-C and USB Type A. Is fast. Lightweight. 3yr warranty. Shock resistant frame. No moving parts. Had good reviews. Is password protected. Pricing was interesting. JB HiFi $169, Harvey Norman $228. Officeworks $134. Other sizes are available in 250GB, 1TB, 2TB. I'm impressed with its porta-bility and password protection. Worth considering if you are thinking of purchasing an SSD.
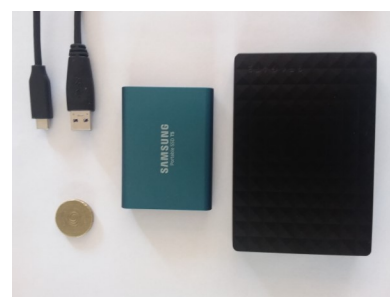
A dollar coin and a hard drive gives you an idea of the size. Its small.

BreachAlarm https://breachalarm.com/
Another website that you can check whether your email address has been hacked.

PAST SANDS COMPUTER GROUP NEWSLETTERS can be found here at this link. https://1drv.ms/f/s!AjI7M4b3DZWxgTgA5lpSIR4cn5cT